

As the world is fast moving to Al-powered technology, the concept of a future that is fully driven by Al is no more a distant dream. However, it has garnered mixed emotions. Facebook co-founder Mark Zuckerberg referred artificial intelligence as a "boon" that would make lives better. Whereas Tesla CEO, Elon Musk had a far more doomsday viewpoint about Al.

how we perceive AI, this tech trend is all set to revolutionize our day-today lives and businesses.



Al bots to power 85% of customer interactions by 2020, says Gartner



Al market will grow to \$153 billion by 2020, says Bank of America



Al to drive worldwide revenue to \$47 billion by 2020, says IDC



include AI functionalities by 2018, says IDC

75% of developers to



9

32% of business executives prefer voicebased AI technology



Digital assistants will recognize customers by voice and face by 2018



Al will churn out 20% of content for businesses by 2018



global revenue to touch \$1.1 trillion by 2021, says Salesforce

Al powered marketing



jobs over the next decade, says Forrester

Al will create 13.6 million



Tech giants spent \$30 billion on AI in 2016, says McKinsey



Artificial Intelligence is here to stay and businesses will need to welcome it with open arms to stay ahead of the curve!

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Sources: Gartner, IDC, Forrester, McKinsey, Salesforce, The Drum, Huffington Post, CMO and Social Media Week.

Ref: https://www.gartner.com/newsroom/id/3143718

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